

Bromley's Early Intervention and Family Support Service

*Early Intervention Family Support – safeguarding families from the beginning!
Supporting Bromley's families through early intervention and preventative work*

Bromley Safeguarding Children's Partnership
16 October 2019

Early Intervention and Family Support

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Children, Education and Families

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**RACHEL
DUNLEY**

EARLY
INTERVENTION
AND
FAMILY
SUPPORT

**LYDIA
BENNETT**

REFERRAL AND
ASSESSMENT
&
MASH
INC.
ATLAS

**CAROL
WHITING**

SAFEGUARDING
(EAST)
&
COURT TEAM

**AMOS
OKAFOR**

SAFEGUARDING
(WEST)
&
DISABLED
CHILDRENS
TEAM

**CATHY
LLOYD-
WILLIAMS**

CHILDREN
LOOKED AFTER
&
CARE LEAVERS

**VICKY
WEST**

FOSTERING,
ADOPTION
AND
RESOURCES

**STUART
HILLS**

QUALITY
ASSURANCE &
IMPROVEMENT

**BETTY
MCDONALD**

YOUTH
OFFENDING
SERVICE
&
YOUTH
SERVICES

Early Intervention and Family Support

making contact: firstname.lastname@bromley.gov.uk

BCP Team Managers

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Marion Finn
Beth Gilbey
Bernadette Wyse

Children and Family Centres Support Officers

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Charlotte Coombe (CO)
Carina Rogers (BH)

Becky Finch (BL)
Hannah Hannen (CA)
Trish Sced(CO)

Service Continuity & Coordination Lead

Jo Cozens

EI&FS
Head of Service
Rachel Dunley

Information Advice and Support Service Coordinator

Lorraine Parkes

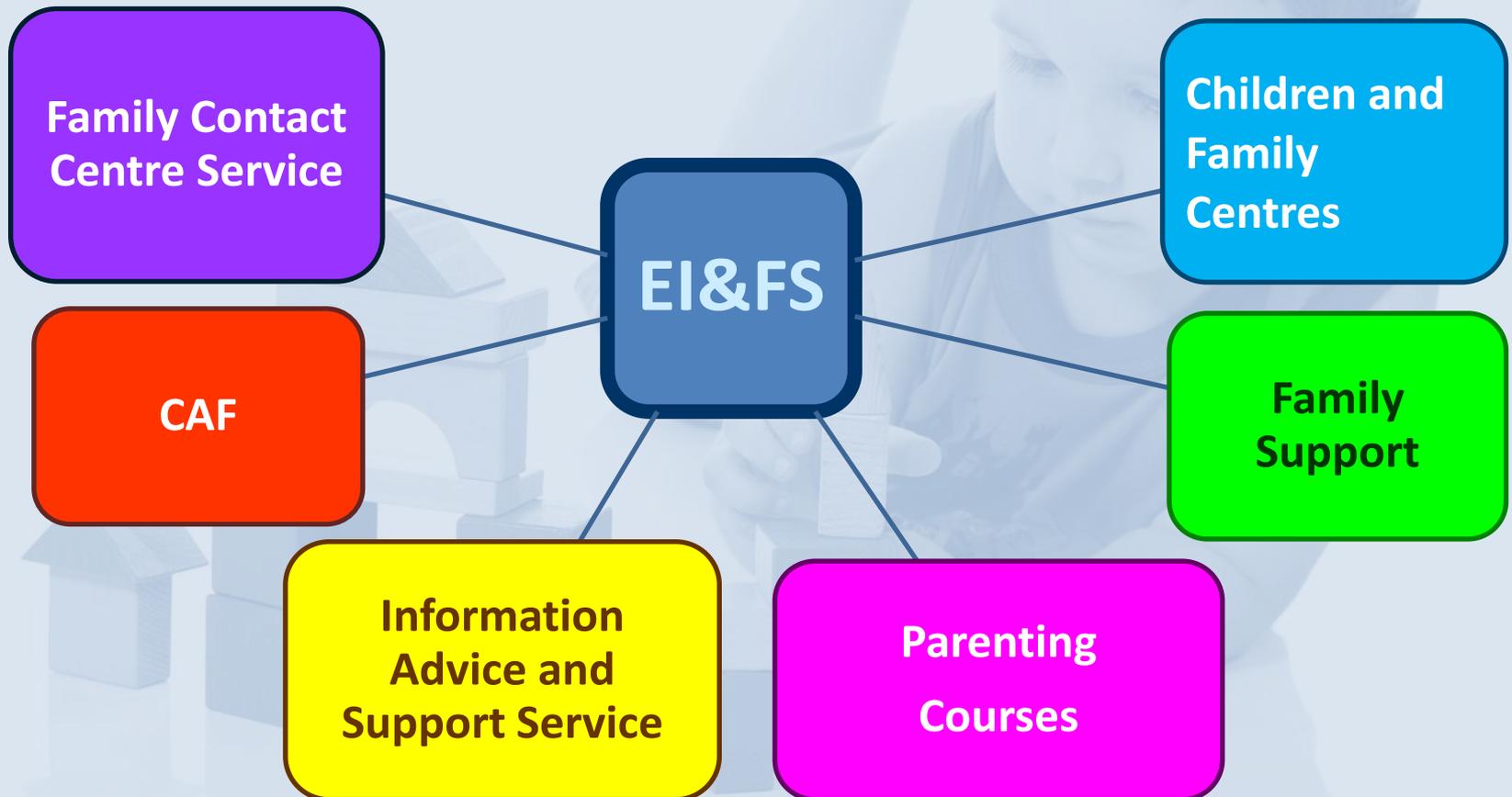
Contact Centres Lead
Gill Downton

Intelligence & Operations Lead inc. TTF
Kokui Binns

CAF Manager
Gill Downton

What do we do?

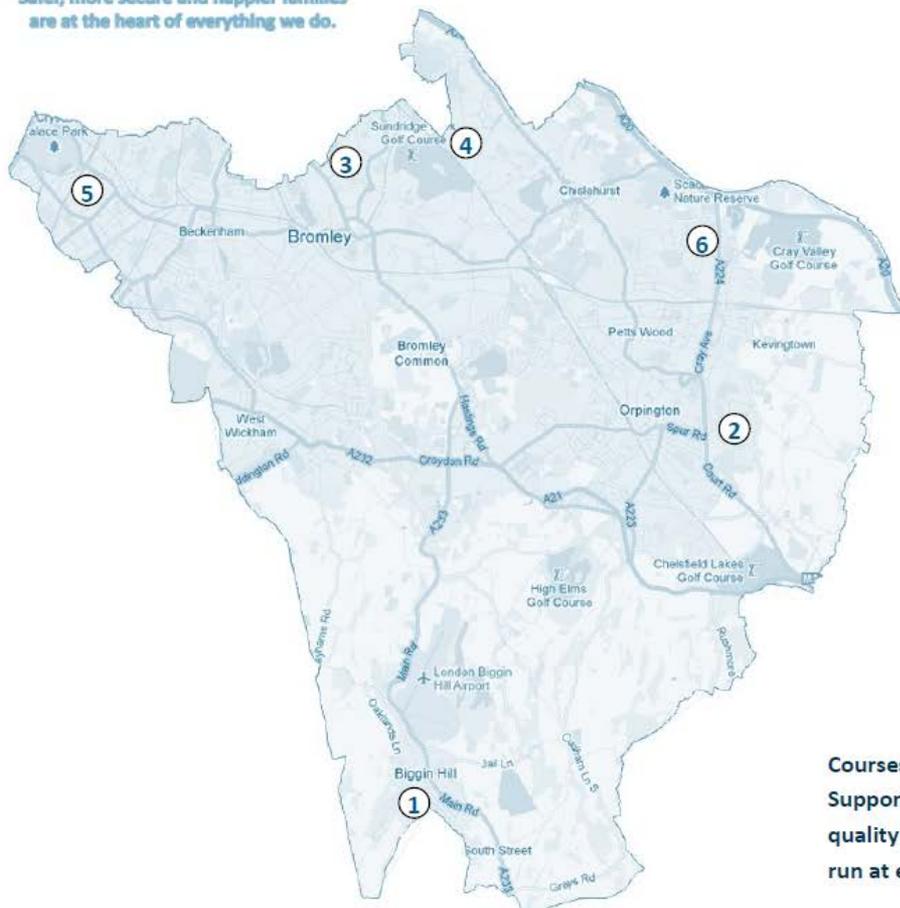
The following slides are colour coded to help explain the core business of Early Intervention and Family Support (aka EIFS)





The Bromley Children Project

Safer, more secure and happier families
are at the heart of everything we do.



1 Biggin Hill

Sunningvale Avenue
TN16 3TN

01959 571 694

bigginhillcfc@bromley.gov.uk

2 Blenheim

Blenheim Road
BR6 9BH

01689 831 193

blenheimcfc@bromley.gov.uk

3 Burnt Ash

Rangefield Road
BR1 4QX

020 8697 4503

burntashcfc@bromley.gov.uk

4 Castlecombe

Castlecombe Road
SE9 4AT

020 8857 1185

castlecombecfc@bromley.gov.uk

5 Community Vision

Woodbine Grove
SE20 8UX

020 8778 2970

communityvisioncfc@bromley.gov.uk

6 Cotmandene

Cotmandene Crescent
BR5 2RB

020 8300 2548

cotmandenecfc@bromley.gov.uk

Courses and drop-in sessions on Child Development, School Readiness, Family Support & Parenting, Health & Wellbeing and Skills Acquisition as well as quality play sessions for 0 to 5s. For timetables of the services and activities run at each centre visit www.bromley.gov.uk/bromleychildrenproject

Find Your Local Children & Family Centre



THE LONDON BOROUGH
www.bromley.gov.uk
Education, Care & Health Services

Children and Family Centres

Universal services such as baby clinics, developmental health checks, speech and language drop ins...

Targeted services including parenting courses, counselling for adults and children, Women's Aid, Domestic Violence programme...

Family support and parenting from FSPPs, Health Visitors, Midwives, teenage and young parents groups...

A range of courses and drop-in sessions for parents and their children aged from 0 to 5 years on Child Development, School Readiness, Health & Wellbeing and Skills Acquisition in line with SureStart Core Principles

Information and advice on housing, child-minding support, breastfeeding support, debt, employment...

Quality play sessions for children aged 0 to 5 and other additional provision for parents of children of primary school age

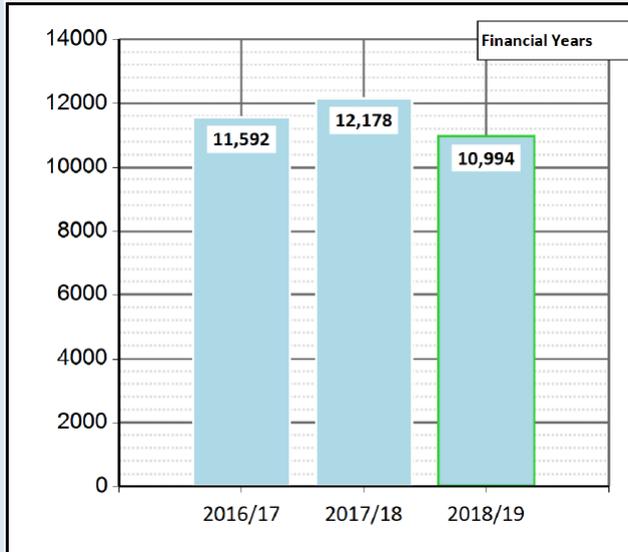
Light touch support via Centre staff

Children and Family Centre Support Officers are the first line of support for isolated parents. A friendly face and welcoming smile...

If what is needed is light-touch support...

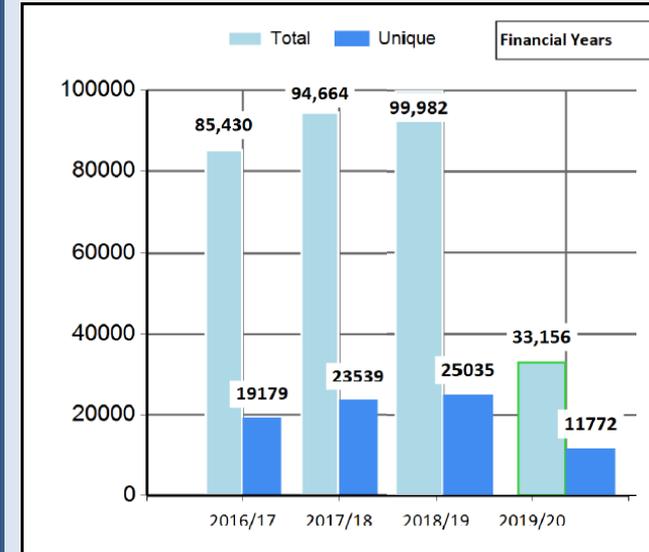
- help to find the centre by meeting the person and taking them to the centre
- explaining what is on offer for the parent and/or their child to access in terms of the breadth of activities, drop-ins, clinics, other 'surgeries'
- helping to fill in paperwork to access support, parenting classes, other agencies
- encourage involvement and taking them into groups within the centres
- completing a 'Bookstart' programme with a family at home...

Children and Family Centres - DATA



REGISTRATIONS

- Service users are only asked to register once and then may use any Children & Family Centre in Bromley.
- This is a life-time registration and therefore each registration is **unique over all time**.
- Data shows that in 2017/18 we achieved an all-time high in registrations.



FOOTFALL (VISITS TO CENTRES)

- The following charts show both total and unique footfall (total footfall is counted once per session per person and includes people enquiring in the centres) at the Children and Family Centres in the stated time period.
- Data shows we have exceeded our all-time high in 2018/19 ... 99,982 visits

Family Support and Parenting

Bromley Children Project practice is built around the Family Partnership Model developed by 'Centre for Child & Parent Support' (SLAM)

Bromley Children Project FSPPs provide One to One support to parents (and carers), led by the parents.

A holistic assessment is undertaken which results in focused targeted work to achieve "sustained and significant" change for the child/ren and their family.

"Tackling Troubled Families" aka Bromley Children Project ... achieving targets

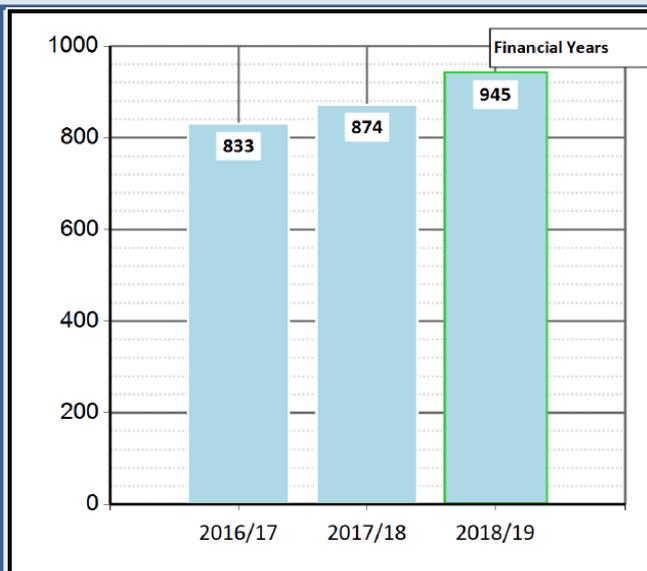
The aim is to build independence and resilience for the family and aim to close the 'case' by 26 weeks.

We work with all relevant agencies.

"Don't work alone - together we are stronger"

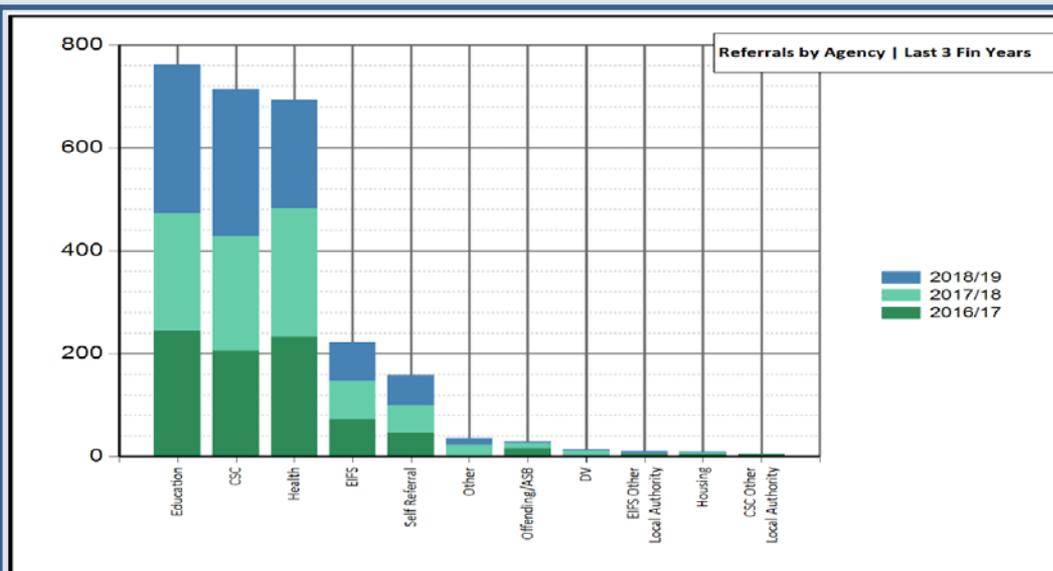
this benefits not only the family but the agencies supporting the family

Family Support and Parenting DATA



REFERRALS FOR FAMILY SUPPORT

- This shows the referrals received by the Bromley Children Project for each year.
- In 2018/19 we received **945 family referrals**. The number of referrals has exceeded last year's (all-time high) total referrals.



REFERRALS FOR FAMILY SUPPORT BY AGENCY

- This shows the referrals received by agency type.
- The patterns of referrals show that social care, education and health services are the most prolific referrers of families to early intervention.
- Work is being undertaken with colleagues in Early Years settings to increase the referrals for families with children aged 0-5 as this is a significant proportion of MASH referrals
- Likewise work is continuing with YOS colleagues where the young person is not open to statutory CSC.

NB: Data correct as at 31 January 2019... Data for 2018/19 is therefore only 5/6th of the year.

How to make a Family Support referral

Simple Referral Form available on www.bromley.gov.uk/bromleychildrenproject

Can be completed on-line and submitted directly electronically

or

Can be printed handwritten or typed and Emailed or posted

BCP FAMILY SUPPORT REFERRAL & RISK ASSESSMENT FORM

TALES OF FAMILY BEING REFERRED - If more than 4 children please complete a continuation form

	First Name	Last Name	EDUCATION	DOB	Sex	In education?
1 Person/Carer 1			Code	MM/YY	M/F	
2 Person/Carer 2						
3 Child 1						
4 Child 2						
5 Child 3						
6 Child 4						

Address (including postcode) _____ Email _____
Home Tel No. _____
Mobile _____

ANY OF THE FOLLOWING CRITERIA APPLY TO ANY OF THE FAMILY MEMBERS? - Please use (P1), (P2), (P3), (P4) under to identify
For which to each column tick (tick one column unless tick one column applies to 2 particular)

CRIME / ASB	EDUCATION	DOMESTIC VIOLENCE	CHILDREN WHOSE NEEDS ARE IDENTIFIED AS CATCH	HEALTH
Parents or Carer involved in Crime (anti-social behaviour)	Children whose need are not being addressed (school regularly)	Parents affected in domestic violence and sexual	Parents and children with a range of health problems	

Name _____ Tel No. _____
Job Title _____ Mobile _____
Agency _____ Email _____
Address (including Postcode) _____
Please tick if you want us to contact you to discuss referral before making contact with the

All Referrers: CAP completed & attached? YES
Who is the Lead Professional? YES
Social Care Colleagues: Is this a Step Down? YES
Is your case remaining active? YES

PLEASE SEE OVER TO COMPLETE REFERRAL REASONS AND EXPECTED OUTCOME

PLEASE PROVIDE DETAILED INFORMATION REGARDING ALL THE CRITERIA YOU HAVE INDICATED ABOVE

EXPECTED OUTCOME(S) OF REFERRAL

OTHER ORGANISATIONS INVOLVED:

Name	Agency	Tel No.

PERMISSION - Tick all that apply

For you to make referral	For BCP to contact parent	For BCP to share data and information with other services for statistical analysis or additional support
Parents/Carer Name _____	_____	_____

Signed _____ Date _____

Please return this form by email to: bcpreferal@bromley.gov.uk, or by post to: Bromley Children Project Referrals

Parenting Support Programmes

BCP Practitioners deliver a range of evidence based (DfE approved) programmes through CFCs. These include:

- *The Nurturing Programme* (0 – 16 years)
- *Talking Teens* (11+ years)
- *The Webster Stratton Incredible Years* (3 – 6 years)
- *Positive Parenting Skills* (3 – 12 years)
- *Strengthening Families, Strengthening Communities* (5 – 18 years)
- *New Forest Parenting Programme* (for parents of children with ADHD)
- *Cygnets* (for parents of children with ASD)
- *Caring for your Child* (for parents known to CSC who are, either on or at risk of being on, a Plan for neglect)

AND

- *Parenting Plus Model* for families open to statutory CSC

Other specialised courses such as:

Keys to Freedom, AVA Children's Group Work Programme for Children exposed to DVA, Understanding Anger in the Family, Improving Self Esteem, SHEEP, Bambino

Parenting Programmes DATA

Our range of evidence based parenting programmes running over 6, 10, 12, or 13 weeks ...

- 2016/17 we ran 39 evidence based parenting programmes
- 2017/18 we ran 46 evidence based parenting programmes
- and
- 2018/19 we ran 63 evidence based parenting programmes.
- Take up by parents is very high with 715 parents attended the 63 courses in 2018/19.

How to make a Parenting Course referral

Simple Referral Form available on www.bromley.gov.uk/bromleychildrenproject

Can be completed on-line and submitted directly electronically

or

Can be printed handwritten or typed and

Emailed or posted

New Forest Parenting Programme (ADHD)
For parents/careers of children aged 3 - 11 who are displaying signs of the symptoms associated with having ADHD, or already have a diagnosis of ADHD.
ADHD explores what ADHD is and supports you and your child to manage the behaviours through proactive parenting, communication, and motivation + a child's relationship.

The Nurturing Programme
For parents/careers of children aged 3 - 11 helping adults to look at life from their child's perspective to find things and behaviours that to manage more effectively.
The NP improves relationships, using many positive discipline strategies and maintaining skills to support the family environment.
The NP also increases emotional health and wellbeing by making parents/careers to consider their own needs and develop self-confidence and self-esteem. Both these ingredients for effective parenting. The NP builds on pre-existing parenting skills.

Positive Parenting Skills
For parents/careers of children aged 3 - 11 Promotes positive parenting strategies e.g. the use of praise, rewards, setting emotional and behavioral boundaries in role modeling and the effective use of communication within families.
It's evidence parenting styles and promotes the building of self-esteem and respect towards for parents and children.
It's help to reduce aggressive and challenging behaviour in children.

Program To Parent
For parents to be and parents of babies and 18 months.
Promotes a positive attitude to parenting babies during the first six months.
P2P increases parental knowledge about babies development and the importance of positive early relationships as a foundation for the growth of successful relationships later in life.
P2P also increases awareness of essential health and safety and the environment's impact on a baby's order and care. The course establishes the importance of providing a secure environment for babies and the role that parents play in this.

Strengthening Families, Strengthening Communities
For parents/careers of children aged 3 - 18 helps parents gain the courage and commitment needed to become proactive parenting skills.
SFFC supports the protective factors with "good parenting" e.g. discipline with warm relationships between parent and children, supporting and helping keeping self-esteem of children, offering strategies for making anger, sensitive social issues, and violence, substance misuse.

Bromley Children Project Parenting Course Referral
No-one referring parents for courses must complete this form with them, before submitting it.
Family details including significant others

FIRST NAME	LAST NAME	DOB	SEX M/F	RELATIONSHIP e.g. Mother, Father, Child	ETHNICITY	WORK & EDUCATION

Who has parental responsibility?
First language of each parent/carer
First language of each child
Is an interpreter or signer required?
Are any family members disabled?
In receipt of any Out of Work Benefits?
If pre-school crèche places are required whilst attending, list names and ages.
Which Children & Family Centres are you able to travel to?
New Forest Parenting Programme (ADHD)
Program To Parent
The Nurturing Programme
Strengthening Families, Strengthening Communities
Positive Parenting Skills
Referrer's Name
CAF?
Referral Organisation
Telephone

Information Advice and Support Service (‘IASS’)

Target cohort: Supporting parent/carers of children aged 0-25, and under the 2018 new statutory ‘Minimum Standards’, a children and young people worker has been appointed specifically to support our children and young people directly.

Independent Support: Grant from Children’s Disability Council to support parents/carers/young people through the EHC Plan process from scratch or if transitioning from Statement to EHC Plan

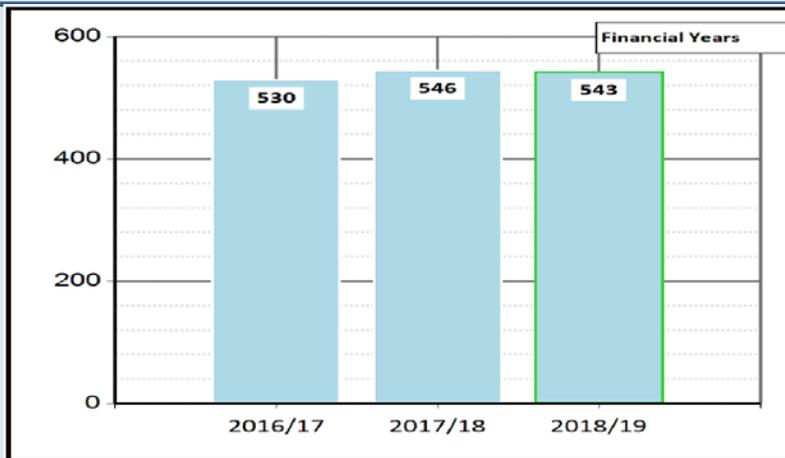
Referral reasons: Two most common reasons are; *Insufficient support provided by schools/SEN department*, and a new category this year, *Explanation of EHCP procedure*

Predominant SEN/Disability issues: Most frequent ASD and ADHD, followed by Learning Difficulties and Dyslexia.

Impact: Mediation is preventing a large proportion of Tribunal cases proceeding to hearing saving Bromley’s SEN department time and money...

- *In 2018, 50 families self-referred to IASS for support pursuing SENDIST, of these*
 - *2 went forward for a full hearing*
 - *4 for a paper hearing and*
 - *44 were successfully resolved and the Tribunal action ceased*

Information Advice and Support Service (‘IASS’)



NEW IASS CASES

- This shows the no. of new IASS cases opened.
- If an IASS case concerns multiple children, each child is counted as a separate case because there may be different issues, actions and outcomes for each child.
- 2017/18 peaked at an all-time high due to the new IS work in relation to EHCPs, and this level has been maintained

INDEPENDENT VOLUNTEER SUPPORTERS

- The service has six IVS and is currently training three new IVS staff which will increase the total to 9.
- These staff are essential members of the team offering support to parents and carers of children and young people with SEND, and the young people themselves.
- Bromley IASS has been asked by NIASSN to be an ‘Improvement Partner’ to the 10 least compliant LAs in London.

How to make an IASS referral

WEB

Information available on www.bromley.gov.uk and search 'IASS'
Complete the on-line referral and submit directly

Telephone

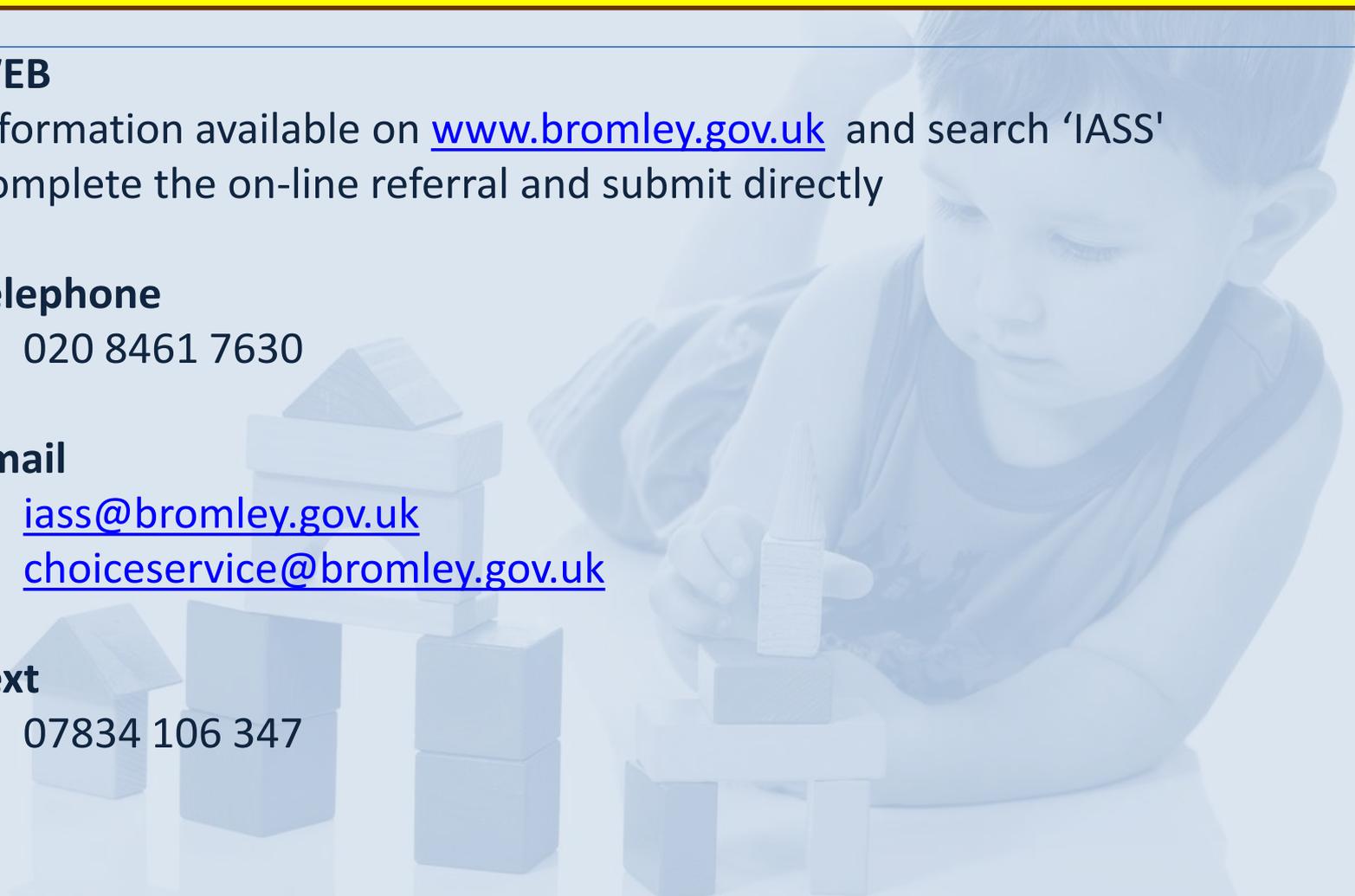
- 020 8461 7630

Email

- iass@bromley.gov.uk
- choiceservice@bromley.gov.uk

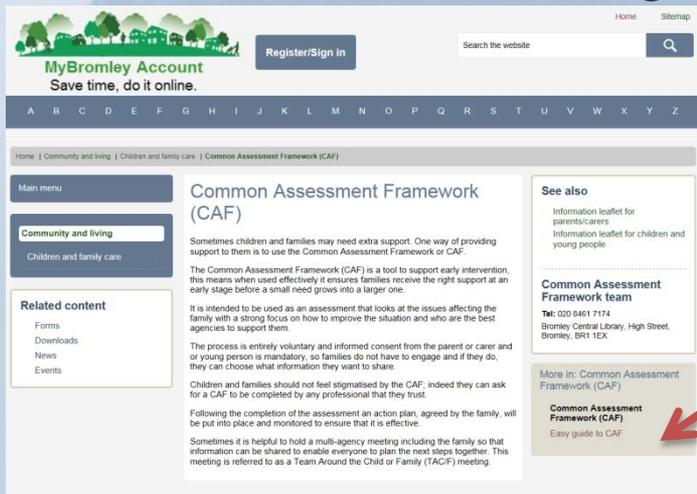
Text

- 07834 106 347



CAF Team

Information, advice and FAQ go to www.bromley.gov.uk and search for 'CAF'



The screenshot shows the Bromley Council website's 'Common Assessment Framework (CAF)' page. The page includes a search bar, a main menu, and a 'See also' section. A red arrow points to the 'Easy guide to CAF' link in the 'More in: Common Assessment Framework (CAF)' section.

Common Assessment Framework (CAF)

Sometimes children and families may need extra support. One way of providing support to them is to use the Common Assessment Framework or CAF.

The Common Assessment Framework (CAF) is a tool to support early intervention, this means when used effectively it ensures families receive the right support at an early stage before a small need grows into a larger one.

It is intended to be used as an assessment that looks at the issues affecting the family with a strong focus on how to improve the situation and who are the best agencies to support them.

The process is entirely voluntary and informed consent from the parent or carer and or young person is mandatory, so families do not have to engage and if they do, they can choose what information they want to share.

Children and families should not feel stigmatised by the CAF, indeed they can ask for a CAF to be completed by any professional that they trust.

Following the completion of the assessment an action plan, agreed by the family, will be put into place and monitored to ensure that it is effective.

Sometimes it is helpful to hold a multi-agency meeting including the family so that information can be shared to enable everyone to plan the next steps together. This meeting is referred to as a Team Around the Child or Family (TACF) meeting.

See also

- Information leaflet for parents/carers
- Information leaflet for children and young people

Common Assessment Framework team

Tel: 020 8461 7174
Bromley Central Library, High Street, Bromley, BR1 1EX.

More in: Common Assessment Framework (CAF)

- Common Assessment Framework (CAF)**
Easy guide to CAF

Click on the link to 'Easy Guide to CAF'

We have made some changes to make it easier to complete and simplified the language. A group of parents, five schools, Health visitors, midwives, two nursery settings and the Bromley Children Project piloted it...

Everyone preferred it.

- » What are we worried about?
- » What's working well?
- » What needs to happen now?

CAF Data

- Analysis of the age related data demonstrates that the majority of CAFs have been completed for children under the age of 11.
- 2018/19 saw an increase in the number of CAF logged by primary schools (up 27%) and step-downs from Children's Social Care Referral and Assessment team (up 23%)
- However the number of CAFs for pre-birth to 4 years is decreasing year on year. In 2016/17 there were 178 CAFs for this age range but this dropped to 101 in 2018/19
- This is positive in terms of trying to pick up issues as early as possible however the number of CAFs for children aged 11 - 16 is growing and could be an indication that we failing to pick up issues at an earlier stage.
- This is concerning as the earlier issues are picked up the more likely there is to be a positive outcome, before issues become more entrenched

Plans to address the 0-5 gap increase use of CAF / BCP

Concerns?

High percentage of MASH referrals are 0-5 but a lower percentage for EYFS with low levels of Early Years Settings making Bromley Children Project referrals and authoring CAF, and a decrease in Health colleagues accessing these services too.

Action taken 2018 and outcome?

- Training for GPs in partnership with Dr Kate Dyer – seen increase in referrals to Bromley Children Project but decrease in CAF
- Training for Midwifery teams with Kings – seen increase in referrals to Bromley Children Project but decrease in CAF
- Training for HVTs in partnership with Oxleas - seen decrease in referrals to Bromley Children Project and decrease in CAF

Targeting in 2019/20

- EYFS settings during 2019/20 e.g. Pre-School Engagement Events (PEE)
- Health colleagues e.g. Health Engagement Events (HEE)
- Schools e.g. Education Engagement Event (EEE)

How to access a CAF Form

Download, type and email it back to us at either

- cafadmin@bromley.gov.uk*
- cafadmin@bromley.gcsx.gov.uk

or

Download, print, handwrite using block capitals and post* or fax to 020 8466 0587*

The image shows two overlapping forms for the Common Assessment Framework (CAF) for children and young people in Bromley. The top form is the 'Bromley CAF Form' and the bottom one is 'Page 2 of 2'. Both forms contain sections for family details, parental responsibility, and signatures.

Common Assessment Framework for children and young people (CAF)
Bromley CAF Form

CAF Team, Corporation of Bromley, Bromley House, 265, 267, 269, 271, 273, 275, 277, 279, 281, 283, 285, 287, 289, 291, 293, 295, 297, 299, 301, 303, 305, 307, 309, 311, 313, 315, 317, 319, 321, 323, 325, 327, 329, 331, 333, 335, 337, 339, 341, 343, 345, 347, 349, 351, 353, 355, 357, 359, 361, 363, 365, 367, 369, 371, 373, 375, 377, 379, 381, 383, 385, 387, 389, 391, 393, 395, 397, 399, 401, 403, 405, 407, 409, 411, 413, 415, 417, 419, 421, 423, 425, 427, 429, 431, 433, 435, 437, 439, 441, 443, 445, 447, 449, 451, 453, 455, 457, 459, 461, 463, 465, 467, 469, 471, 473, 475, 477, 479, 481, 483, 485, 487, 489, 491, 493, 495, 497, 499, 501, 503, 505, 507, 509, 511, 513, 515, 517, 519, 521, 523, 525, 527, 529, 531, 533, 535, 537, 539, 541, 543, 545, 547, 549, 551, 553, 555, 557, 559, 561, 563, 565, 567, 569, 571, 573, 575, 577, 579, 581, 583, 585, 587, 589, 591, 593, 595, 597, 599, 601, 603, 605, 607, 609, 611, 613, 615, 617, 619, 621, 623, 625, 627, 629, 631, 633, 635, 637, 639, 641, 643, 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